

**National Network of Libraries of Medicine  
Southeastern/Atlantic Region  
Quarterly Report  
February 1, 2003 – April 30, 2003**

**Executive Summary:**

The RML staff was busy this quarter with meetings – an RML directors meeting, an NLM site visit, and a Regional Advisory Council meeting. We heard from Network members about our programs and services during preparations for the site visit. We used that information to prepare the year 03 budget. In that budget proposal we submitted 21 potential outreach projects covering both health professionals and health consumers, asked for and received permission to hire a new specific populations coordinator, proposed a new professional development award for primary access libraries.

We funded eight outreach projects through NLM's request for proposal distributed last summer and two additional projects from our budget. We funded five exhibit awards, three training awards and a technology awareness conference. It was a busy month for training with 27 sessions provided. We have cancelled all summer and early fall classes planned for DOCLINE 2.0.

There is concern on the part of resource libraries in our region about the current maximum cost for interlibrary loan. Our Regional Advisory Council asked that NLM consider raising the rate to \$15 to assist in cost recovery for this important Network service.

**I. Network Programs**

**A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER**

A contest for members updating the 22 screens of their DOCUSER record ran this fall. Three Network members doing so were randomly selected for fabulous prizes:

Umbrella - Self Regional Healthcare of Greenwood, SC

T-Shirt - Gadsden Regional Medical Center of Gadsen, AL

Portfolio - Hampton University, School of Nursing of Hampton, VA

DOCLINE 2.0 has been pushed back to late September 2003. Ms. Wescott cancelled her scheduled DOCLINE 2.0 classes in Roanoke, St. Pete Beach and Baltimore. She is renegotiating dates for the classes. Ms. Wescott will be teaching at the Southern Chapter meeting in October 2003.

Ms. Yancey designed a postcard announcing the release of DOCLINE 2.0. The postcards were sent to the annual meetings of Georgia Health Sciences Library Association and Tennessee Health Science Library Association.

Ms. Wescott encouraged libraries to list themselves on the MEDLINEplus Libraries page through a DOCUSER construct.

Ms. Wescott continued to promote the Electronic Funds Transfer System (EFTS) in the region. She designed a new SE/A tri-fold brochure promoting EFTS in the region and distributed it to all RAC and RL attended. As a member of "Getting the Most Out of DOCLINE" panel discussion at the Georgia Health Sciences Library Association meeting in Savannah GA on March 13, Beth provided an Electronic Funds Transfer System (EFTS) update.

## **B. Membership**

Ms. Kelly and Ms. Weise attended the RML directors meeting at the New York Academy of Medicine on February 6 and 7, 2003.

Mr. Vogh provided an NLM update at the Georgia Health Sciences Library Association meeting in Savannah GA on March 13.

Ms. Kelly provided an NN/LM and NLM update at the Georgia Interactive Network (GaIN) meeting in Macon GA on March 31. She attended the meeting as well.

Mr. Prince attended the Tennessee Library Association Meeting April 2-4, 2003 and delivered the NN/LM Update at Tennessee Health Sciences Libraries Association (THESLA) meeting on April 2.

Ms. Wescott submitted NN/LM SE/A membership articles to Curtis R Rogers, newsletter editor of the South Carolina Library Association, about extending membership to public and special libraries in South Carolina. The April 2003 issue of the electronic journal, "News from the South Carolina Library Association," available at <http://www.scla.org/docs/newsletters.html>

Ms. Wescott spoke with Stacey Aldrich, the Acting Chief of Maryland's Public Libraries and State Networking Branch of Division of Library and Development Services. They've had an 18-month hiring freeze, so no forward progress has been made in member recruitment in Maryland.

## **Library promotion awards:**

The library promotion award to University of South Alabama was cancelled. They could not get on the program at the Alabama Library Association meeting for April 2003. They may try again for the 2004 meeting.

## **C. Regional Advisory Council**

The Regional Advisory Council held its annual meeting on Friday, February 28. The resource library directors attended the morning session of the meeting to discuss GoLocal projects, ILL issues, and challenges faced in the Region. Ms. Kelly gave an NN/LM update and Martha Fishel from NLM presented information on NLM initiatives. Ms. Wescott designed a new SE/A tri-fold brochure promoting EFTS in the region and distributed it at the meeting. Minutes of the meeting are attached. (APPENDIX...)

Agenda and minutes of the meeting are available at:

<http://nnlm.gov/sea/aboutus/rac/2003/agenda.html>

<http://nnlm.gov/sea/aboutus/rac/2003/minutes.html>

#### **D. Communications**

##### **a. Newsletter**

Highlights of the March-April 2003 *SEA Currents*: Some Grant Deadline\$; NLM Site Visit to NN/LM SE/A; Useful Services of the Foundation Center; You Submit ILL Requests via Computer; Why Not Pay for Them That Way?; Hard Work Pays Off: Savitt's Experience with EFTS; Award Winning Library of the James A. Haley Veterans' Hospital (FLUVTF) of Tampa, Florida; Overview of AMPA/NLM Digital Archiving Forum; MLA Launches First Annual "4-11, Medical Information Day"; C Y B E R S P A C E: Crisis, Disaster, and Risk Management URLs

##### **b. Web**

A web redesign is underway. Severn Graphics developed a new logo. It is expected the redesign will premiere in early July. We will develop state resource pages slowly over the course of the year.

Ninety-six (96) HTML files were archived to CD and will be removed from the site with the redesign. The pages that were removed are mostly information from the last contract. The CD will be archived with the paper files from that contract.

##### **c. Electronic Discussion Lists**

Mr. Prince sent notices to the NNLM-SEA list about National Training Center and Clearinghouse classes and updates to NLM products.

Ms. Yancey continued to maintain the NN/LM outreach electronic discussion list. There was some talk about combining the outreach and the consumer lists. The coordinators have decided against it but there has been an increase in the number of subscribers to the outreach list.

Of Interest ... messages sent this quarter include:

Of Interest ... Elsevier Science Revisits Deletion Policy  
Of Interest ... Latest Distributed-Computing Project: Smallpox Cure  
Of Interest ... Pondering Value of Copyright vs. Innovation  
Of Interest ... Experts Find Fault with Current Copyright Legislation  
Of Interest ... Net Hacker Tool du Jour: Google  
Of Interest ... Visit the Docto on TV  
Of Interest ... Bioterror alerts to be tested on doctors' PDAs  
Of Interest ... Microsoft Tries to Tread the Fine Line in Copy Protection  
Of Interest ... Groups Oppose State Copyright Restrictions

NNLM-SEA listproc subscribers: 334

##### **d. Teleconference**

Staff attended the following teleconferences:

- NLM teleconferences on February 4, March 26 and April 16

- Outreach and education coordinators monthly teleconference on February 13, March 13 and April 10
- Consumer Health teleconference on February 11, March 11, and April 8
- RML-NLM DOCLINE teleconference on March 18
- NOMC teleconferences as schedule permitted

Mr. Prince arranged for reception of Public Health Grand Rounds teleconference on HIPAA at HS/HSL. He attended the session on March 28.

#### **e. Other**

The RML and HS/HSL hosted an NLM site visit on February 27. Ms. Weise and Ms. Tooey of HS/HSL and Malinda Orlin Vice President for Academic Affairs spent time with the team discussing administrative issues. The RML staff gave a presentation and answered specific questions about its programs. Network members were part of a discussion in the afternoon. A web form was developed for Network members to comment on services and unmet needs. Comments were shared with the site team. Ms. Kelly, with assistance from Robin Klein HS/HSL Electronic Resources Librarian, completed the answers to NLM's site visit and sent them to NLM by the March 28 due date.

#### **E. Grants**

Ms. Yancey sent copies of successful NLM grant proposals to two Network members and Ms. Leibermann assisted one caller.

Ms. Yancey taught PubMed and MEDLINEplus courses at G.A. Carmichael Health Center in Canton, MS in support of their Internet Access to Digital Libraries grant.

#### **F. Evaluation and Feedback**

A request for quotation to develop state planning teams was posted to our web page. Deadline for proposals was March 15, 2003. Two applications were received and approved for funding:

- MUSC and University of South Carolina
- Mercer School of Medicine Library, Morehouse School of Medicine Library, Emory University, and Medical College of Georgia

#### **Impediments/Feedback:**

Member sent in this email:

<<<Hi Bryan,  
 <<< One of our patrons just informed me that Reference Manager is not  
 <<<working with PubMed. He said ISI sent out a notice that PubMed was  
 <<<working on enhancements to correct that problem. Can you give me any  
 <<<information or updates on this?

Mr. Vogh contacted NLM via <http://www.nlm.nih.gov/contacts/custserv-email.html> as instructed and did not receive a confirmation or a response from NLM.

## **II. Outreach**

### **A. Outreach to Health Professionals**

Ms. Wescott corresponded with Marj Cahn (NCHSR) and Angela Ruffin, NNO, about outreach to public health departments and agenda items for the March 17 Partners' meeting to be held at NLM. Ms. Wescott attended and presented some ideas at that meeting on the March 17.

Ms. Wescott and Ms. Leibermann were in contact with key staff of the Virginia Department of Health. They have indicated that they have 55 sites statewide where they would like PubMed and other NLM training.

Coordinators distributed passwords, logins, and instructions to subcontractors for the outreach reporting database. Subcontractors will use this mechanism beginning with the February-April quarter.

While in Mississippi, Ms. Yancey visited and toured the Rowland Medical Library at the University of Mississippi Medical Center. She talked to Virginia Segrest and Sarah Adcock about exhibiting at an upcoming Minority Health Fair. She also spoke to Ms. Segrest about additional training for G.A. Carmichael Health Center in Canton, MS.

Mr. Prince visited Alcorn State University in Natchez and discussed funding opportunities with library staff.

Completed the input of all health professional projects into NLM's Outreach and Consumer Health database.

Loansome DOC referrals totaled: 61

### **Subcontracts:**

#### **University of Florida – Outreach to Public Health Professionals**

Report is appended.

#### **University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program**

<http://www.parishnursing.umaryland.edu/>

Report is appended.

#### **University of Tennessee Health Science Center – Christ Community Health Service Project**

Report is appended.

**Wake Forest University - Northwest AHEC**

Report is appended.

**Public Health Foundation – Increasing Access to Electronic Health Information**

No report was received at the time of this report. The principle investigator for the project has left the Public Health Foundation. We are trying to find out who has taken over the project.

**Mountain AHEC – Access to Electronic Health Information**

Report is appended.

**B. Consumer Health Services**

Ms. Kelly attended the NLM/American College of Physicians press conference in Atlanta on the Information RX pilot project on March 18, 2003. Ms. Yancey assisted NLM with getting names and addresses of Network members, public librarians, health consumers and more for the press conference invitee list.

Completed the input of all consumer health projects into NLM's Outreach and Consumer Health database.

Coordinators distributed passwords, logins, and instructions to subcontractors for the outreach reporting database. Subcontractors will use this mechanism beginning with the February-April quarter.

Ms. Yancey compiled and sent informational packets to the public and academic library directors attending the GALILEO meeting in Georgia in late March.

**Subcontracts:****East Tennessee State University – Consumer Health Information Service**

<http://qcom.etsu.edu/medlib/consumer>

No report was received at the time of this report.

**George Washington University- PARTNERS for Consumer Health III**

<http://www.gwumc.edu/partners/index.htm>

Report is appended.

**University of Virginia – Partnership for Cancer Information**

<http://www.mountainlaurelcancer.org>

Report is appended.

**University of North Carolina – Chapel Hill – North Carolina Health Information Online**

<http://www.nchealthinfo.org/home.cfm>

Report is appended.

**University of Virginia – Promotoras Project**

<http://www.med.virginia.edu/hs-library/outreach/promotoras.html>

Report is appended.

**Medical University of South Carolina – Health Narratives**

Report is appended.

**University of Alabama – Birmingham – Healthy Spirit Jefferson County 2002/2003**

Report is appended.

**University of Tennessee Health Sciences Center – Faith Based Organization**

**Education Project**

Report is appended.

**Three Rivers AHEC – eHealth C.A.R.E. project**

Report is appended.

**Professional Associates – Youthbuilders**

Report is appended.

**Roanoke Public Library – Consumer Health Project**

No report was received at the time of this report. The City Council had not signed the subcontract agreement by the end of the quarter.

**Virginia College of Osteopathic Medicine – Access to Electronic Health Information**

<http://www.bev.net/health/index.php>

Report is appended.

**Shady Grove Adventist Hospital – Access to Electronic Health Information**

Report is appended.

**University of Tennessee Health Sciences Center – WebHealth for Seniors**

Report is appended.

**Western Maryland AHEC – Western Maryland HealthInfo II**

Report is appended.

**C. Training**

The four classes that were scheduled with Merck for February 19 in Miami, FL were cancelled because of snow. Ms. Yancey worked with Jim Treybig to schedule a make-up date.

Ms. Wescott completed the Medical Library Association course application for both a four-hour and a six-hour CE course: *Easy to Read Health and Wellness Material for Consumers: recognizing it, finding it, writing it, rewriting it*. The class was approved for both CE units.

Ms. Yancey conducted demonstrations of NLM products at physician meetings at Jupiter Medical Center and the University of Miami on April 15, 2003. This was done in cooperation with the Office of Legislative Policy, Office of the Director at NIH.

Mr. Prince taught a teleconference-based LinkOut class on March 20, 2003. Participants suggested that the class be divided into two 1-hour conference calls. The class was submitted to MLA and received 2 hours of credit. Seven NN/LM coordinators have signed on as instructors, including Ms Wescott. Mr. Prince and Ms Wescott will be presenting the class at state meetings and once or twice a month via teleconference until interest in the class wanes.

Mr. Prince renewed the 4-hour "Keeping Up with NLM's PubMed," adding 6 and 8 hour versions of the class.

Mr. Prince is working to expand his "Collection Development for Consumer Health Librarians" to a 4-hour hands-on class. The class has been a 2-hour lecture course.

Mr. Prince is working with other NNLM coordinators to put together a 4-hour Advanced PubMed class.

a. NLM Systems

PubMed sessions:

03/18/2003 - PubMed - Armed Forces pediatricians, Washington, DC – 18 attendees

04/09/2003 - PubMed – Mountain Area Health Education Center - Asheville, NC - 6 attendees

4/16/2003 - PubMed - Alcorn State University - Natchez, MS - 11 attendees

4/25/2003 - PubMed class at University of North Carolina, Chapel Hill School of Library Sciences - 9 attendees

04/04/2003 - PubMed – G.A. Carmichael Health Center - Canton, MS - 15 attendees

b. Technology

02/03/2003 - PDA - National Cancer Institute – Frederick, MD – 12 attendees

02/04/2003 - PDA - National Cancer Institute – Frederick, MD – 13 attendees

3/14/2003 – Web Usability – Georgia Health Sciences Library Association - Savannah, GA – 13 attendees

3/24/2003 - PDA – DCHASL group - Washington, DC – 15 attendees

4/2/2003 - Super Searcher - Tennessee Library Association - Chattanooga, TN – 30 attendees

4/4/2003 - Super Searcher - Tennessee Library Association - Chattanooga, TN – 75 attendees

4/9/2003 - PDA – University of Puerto Rico - San Juan, PR - 12 attendees

4/10/2003 - PDA – University of Puerto Rico - San Juan, PR – 13 attendees

4/10/2003 - PDA – University of Puerto Rico - San Juan, PR - 9 attendees

4/15/2003 - PDA - University of Tennessee, Memphis - Memphis, TN - 5 attendees

4/16/2003 - PDA - University of Tennessee, Memphis - Memphis, TN - 10 attendees

4/16/2003 - PDA - University of Tennessee, Memphis - Memphis, TN - 9 attendees

4/17/2003 - PDA - University of Tennessee, Memphis - Memphis, TN - 8 attendees



c. Other

04/03/2003 - CHI Collection Development class - Tennessee Library Association Meeting – Chattanooga, TN - 20 attendees  
4/3/2003 - Introduction to Consumer Health Resources - GA Carmichael - Canton, MS – 20 attendees  
4/3/2003 - Introduction to Consumer Health Resources - GA Carmichael - Canton, MS – 10 attendees  
4/3/2003 - Introduction to Consumer Health Resources - GA Carmichael - Canton, MS – 7 attendees  
4/3/2003 - Introduction to Consumer Health Resources- GA Carmichael - Canton, MS – 5 attendees  
4/17/2003 - Consumer Health Information- Alcorn State University – Natchez, MS – 9 attendees  
4/20/2003 - Getting Started with LinkOut – Teleconference from RML – 8 attendees (Virginia, Florida, Maryland, and Tennessee were represented)  
4/15/2003 - Overview of NLM Online Systems - Jupiter Medical Center - Jupiter, FL - 50 attendees  
4/15/2003 - Overview of NLM Online Systems - University of Miami - Miami, FL – 20 attendees

**Training awards** funded this quarter include:

Southern Chapter of MLA – for 2 courses at the October, 2003 meeting  
Sheri Hester, ORISE, to teach toxicology classes at East Tennessee State University

**Impediments/feedback:**

Mr. Vogh and Mr. Prince fielded a request from East Tennessee State University for a PubMed tutorial on CD for a project with the Kurds in Northern Iraq. They could not find any materials that were CD based.

It would be helpful if NLM produced products such as the recent MESH videotape on CD. It would be easier to distribute and to reproduce when needed. It also would be useful to show at exhibits from our laptops.

**D. Exhibits**

Ms. Yancey recruited Susan McCullough, Baptist Health System of Jacksonville, to exhibit at the Florida Senior Expo in May.

Ms. Yancey wrote proposals for program presentations for Mississippi Library Association and the North Carolina Library Association, and Association of Caribbean University, Research and Institutional Libraries (ACURIL.) She discussed with Barbara Wright, president of the Virginia Council of Health Sciences Libraries, the possibility of submitting a program presentation to the Virginia Library Association. Ms. Yancey also discussed with Judith Tyler NASN program director and Sandra Martin, Nursing Liaison at Vanderbilt Biomedical Library a potential program at the 2004 meeting of the National Association of Student Nurses.

**Exhibits:**

March 21-22, 2003 – National Hispanic Medical Association, Washington, DC

March 11-14, 2003 - Unity 2003 meeting, Biloxi, MS

March 12, 2003 – Georgia Health Science Library Association, Savannah, GA

Exhibit awards funded this quarter include:

- Medical University of South Carolina for the SC Medical Association meeting and Scientific Assembly – April 24-16, 2003
- University of Mississippi for the Second Annual Minority Health Fair, Jackson, MS, April 26, 2003
- Mercer University for the Georgia School Nurses Association meeting, Savannah, GA July 17-19, 2003
- University of South Alabama – Medical Association of the State of Alabama meeting, Destin, FL June 26-29, 2003
- East Tennessee State University – Tennessee Rural Health Association, Gatlinburg, TN November 17-19, 2003

**E. Technology Awareness**

Ordered, received and set-up the computer for the NLM Centric project. Downloaded the necessary software.

Mr. Vogh investigated getting wireless access for the RML office and for the mobile training lab. He also worked on getting hardware specifications for an IP based teleconferencing system, proposed but not approved for our unexpended funds.

**Electronic Document Delivery Project**

Reviewed the applications for all the hospitals that have applied. Ordered copies of Ariel and Adobe software and contacted the UM,B Purchasing Department about buying scanners. It is expected the scanners will be purchased and sent to participants in June.

Technology awareness awards funded this quarter include:

Flagler Hospital, St. Augustine, FL

Technology awareness award reports appended:

Flagler Hospital, St. Augustine, FL

**Feedback:**

Dear Mr. Vogh

<My name is Paula Otero, I am a pediatrician working on Medical Informatics  
<at the Hospitala Italiano de Buenos Aires. I am currently teaching medical  
<informatics skills to medical students at our School of Medicine and  
<residents at our Hospital.  
<I found the Super Searcher course very complete, and I am planning to adapt  
<it to spanish speaking people, I would like to know whether you have any  
<other educational material (slides, handouts) apart from the one published

<in <http://nnlm.gov/train/supersearcher/> that could be useful.  
<Thank you very much for your help  
<Regards  
<Paula Otero

#### **F. Library Improvement**

Ms. Yancey discussed a potential library improvement project with Ann Ferrell, Mayo Clinic, Jacksonville FL.

#### **Pungo District Hospital**

Report is appended.

#### **University of South Alabama Knollwood Hospital**

The project will resume in December when construction is completed at the site.

#### **Outer Banks Hospital**

Report is appended.

#### **G. Connections**

No major activities to report.

### **III. Staffing**

Ms. Kelly and Ms. Becker prepared the year 03 budget. It was sent to NLM by the February 14 due date along with year 03 objectives, an outreach narrative and a plan for the unexpended funds. They worked on the answers to NLM's year 03 budget questions. The answers were submitted to NLM on time.

NLM approved our new specific populations coordinator position to begin in year 03 of the contract. Ms. Kelly worked with Jane Peters of the HS/HSL to get campus approval for the position and had a job description ready to post at the MLA meeting in San Diego. Further advertisement will occur in May.

Ms. Leibermann has achieved the Level II Consumer Health Credential offered by the Medical Library Association. She is participating in a training journal club and in three self-paced continuing education opportunities: medical terminology, How to Find Good Complimentary and Alternative Medicine (CAM) on the Web; and How to Find Medical Information on the Internet for the Health Professional and Consumer.

Mr. Vogh will be teaching his Super Searcher class (<http://nnlm.gov/train/supersearcher/>) at the 2003 Medical Library Association (MLA) meeting in San Diego. He was asked also to teach both the Super Searcher and Web Usability classes for the Mid Atlantic Chapter of MLA meeting in October.

Ms. Kelly, Ms. Leibermann and Ms. Wescott attended the HIPAA teleconference on March 12, 2003.

Ms. Yancey signed up to participate in a web-based Evidence Based Medicine course. She attended the AMPA/NLM Archiving Forum in Philadelphia on March 4, 2003.

Mr. Vogh attended PHP and MySQL workshops in NY City on April 22, 2003.